



MEDIA RELEASE

FOR IMMEDIATE RELEASE

Cook Shire Council in country's top 10%

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COOKTOWN

Cook Shire Council has been ranked among the top 10 per cent of local governments across Australia by an independent research consultancy.

Insync coordinated Council's 2019 staff survey, along with surveys for 90 other councils nationwide, and the benchmarked results showed that across five of the seven best practice categories, Cook Shire was in the top 10 per cent of councils surveyed. "These results really speak for themselves, and are due to the actions of the whole organisation," Cook Shire Council Chief Executive Officer Linda Cardew said. "Our own staff are saying that Council has pulled together as a team to become one of the highest performing councils in the country, as ranked against our peers."

More than 95 Council staff responded anonymously to the survey, with questions asked in the best practice categories of: leadership and innovation; strategy and planning processes; data, information and knowledge; people; customer and market focus; processes, products and services; and business results. The results were benchmarked against 90 other councils, including Sydney, Toowoomba, Douglas, Gladstone, Sunshine Coast, Geelong, Swan Hill and Mitchell.

For more information contact Ms Cardew via email at mail@cook.qld.gov.au or phone on 4069 5444.

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